

Bangladesh BUSINESS SUPPORT ORGANISATION DIRECTORY



ITC | SheTrades



PREFACE

INTRODUCTION

The International Trade Centre (ITC) is implementing the SheTrades Commonwealth project from April 2018 to March 2021. The project aims to increase economic growth and job creation in Commonwealth countries through the increased participation of women-owned businesses (WOBs), positioning the Commonwealth at the forefront of creating trade and investment opportunities for women.

Since April 2018, the project has worked to develop the capacity of export-oriented women entrepreneurs and women-owned businesses (WOBs) in Bangladesh in the information technology and business process outsourcing (IT&BPO), textiles & apparel (T&A) and handicrafts sectors, in close cooperation and partnership with Business Support Organisations (BSOs) and private sector actors as well as other sector-relevant stakeholders. The project has supported over 300 WOBs in Bangladesh through a combination of online and offline training, mentoring programme and business-generation activities. As part of its project plan, STC has drafted a Bangladesh-focused directory of BSOs and their relevant services targeted to SMEs, in particular WOBs. Primarily, this directory is comprised of information for 14 BSOs. In future, gradually all the BSOs will be incorporated in this directory. This directory will be hosted by the SME Foundation as the anchor BSO for Bangladesh for continual updates and dissemination.

About SheTrades

The SheTrades initiative aims to connect three million women to market by 2021 and rallies stakeholders around the world to work together on seven actions to address trade barriers and create greater opportunities for women entrepreneurs. It is supported by a web and mobile digital platform. For more information, please visit shetrades.com.

About ITC

The International Trade Centre is the joint agency of the World Trade Organization and the United Nations. ITC assists small and medium-sized enterprises in developing and transition economies to become more competitive in global markets, thereby contributing to sustainable economic development within the frameworks of the Aid-for-Trade agenda and the United Nations' Sustainable Development Goals.

About SME Foundation

SME Foundation was established by the Government of Bangladesh as an apex institution for SME development in the country. The major activities of SME Foundation are implementation of SME Policy Strategies adopted by the Bangladesh Government, policy advocacy and intervention for the growth of SMEs, facilitating financial support for SMEs, providing skill development and capacity building training, facilitating adaptation with appropriate technologies and access to ICT, providing business support services, etc. Besides the general support to the development of SMEs and entrepreneurs the Foundation is providing diversified supports to the existing and potential women entrepreneurs in order to position them into the mainstream business community.

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Business Support Organisations, By Sector

IT & BPO Sector BSOs

Bangladesh Association of Call Center & Outsourcing (BACCO)

Bangladesh Association of Software & IT Services (BASIS)

Bangladesh Women in Technology (BWIT)

e-Commerce Association of Bangladesh (e-Cab)

Cross-Sectoral BSOs

Bangladesh Federation of Women Entrepreneurs (BFWE)

Dhaka Chamber of Commerce & Industry (DCCI)

Patuakhali Women's Chamber of Commerce & Industry (PWCCI)

SME Foundation (SMEF)

Women Entrepreneurs Association Bangladesh (WEA)

Textiles & Apparel Sector BSOs (includes Handicrafts)

Bangladesh Handicraft Manufacturers & Exporters Association (Banglacraft)

Ecota Fair Trade Forum

Jute Diversification Promotion Centre (JDPC)



IT & BPO Sector BSOs

Bangladesh Association of Call Center & Outsourcing (BACCO)

Bangladesh Association of Call Center & Outsourcing (BACCO) is the central trade body for Business Process Outsourcing (BPO) and Contact Centre industry in Bangladesh.



ORGANIZATION PROFILE

Background and mission. BACCO advocates and works with all stakeholders related to this industry to create the right ecosystem. As a part of Government's Digital Bangladesh goal the immediate target is to grow this industry by 100,000+ middle-income, sustainable jobs for Bangladeshi youth by 2021. BACCO is guided by its 2nd Five Year Plan (2016 - 2021), with all initiatives and activities designed to promote the long term success of the industry. Appropriate policy, rules and regulations are in place for both local and international businesses.

BACCO ensures that appropriate education and training are available to create the workforce to support the growth of the industry. The industry is enjoying over 40% year-on-year growth of its workforce and greater diversification of its work portfolio. In the next 5 years BACCO hopes to unlock outsourcing of jobs for 20,000+ people in the Government-to-Citizen (G2C) Services and 10,000+ people in the Banking and Insurance Services sectors. The business volume of the local BPO companies is now over \$400 Million; In light of this, the Bangladesh Government has set a target to increase the BPO revenue to \$1 billion within 2021 and BACCO is working on that.

Sectors Covered. BACCO encourages entrepreneurs and generally anyone who are interested in creating meaningful sustainable jobs for the youth to start them on their future career path in the BPO sector.

Services for SMEs. BACCO voluntarily guides existing and interested entrepreneurs to enter into the Business Process Outsourcing industry. BACCO also works closely with the Government to draft the policy and guideline to accelerate BPO industry along within the overall ICT industry of Bangladesh. So, BACCO provides all kinds of skill development training and policy related support to SMEs to start and grow their business.

Training Provided. BACCO has taken an initiative to train thousands of unemployed graduates/ diploma holders of the country of ages 18 to 40 in Business Process Outsourcing (BPO) and place them on jobs.

List of Courses/Training

Serial	Name of Course	Duration	Entry-Level Qualification
Course-1	Professional Customer Service (PCS)	220 Hours (2.5 Months)	Bachelor/Diploma Degree
Course-2	Professional Back Office Services (PBS)	220 Hours (2.5 Months)	Bachelor/Diploma Degree
Course-3	Professional Digital Content Management (PDCM)	160 Hours (2 Months)	Bachelor/Diploma Degree
Course-4	Finance & Accounting Outsourcing (FAO)	240 Hours (3 Months)	Bachelor/Diploma Degree
Course-5	Medical Scribing (MS)	260 Hours (2 Months)	Bachelor/Diploma Degree

Special focus on women. BACCO actively encourages its members to recruit women in their organizations. Besides, BACCO always keeps its focus on women development and with this purpose established a sub-committee on Youth & Women Empowerment to ensure a proper working environment for women in the BPO sector. BACCO always promotes women empowerment in events like the BPO Summit, Women’s Day etc., preserves stalls in different fairs where women can easily find respective job opportunities and provides diverse skills development training programs to them.

Sectors Covered:

- Business Process Outsourcing
- Voice Service
- Data Management & Analysis
- Data and document processing
- IT support
- CRM support
- Graphic & Image processing
- Legal Process Outsourcing
- Software Management Services
- HR Outsourcing
- Virtual Assistance
- Knowledge Process Outsourcing
- Email & Chat support
- Financial process
- Social Media & Digital Marketing
- Medical Scribing /Tran scribing
- Financial & Accounting

Services for SMEs

- Advocacy for Business Process Outsourcing
- Network Opportunity
- Recommendation of Trained Human Resources
- Seminars and Workshops
- Discounted Rates for Event Participation
- Office Space in STP
- Ads and Sponsorships
- Stalls and Pavilions at BPO SUMMIT
- Secretarial Assistance for International Fairs
- And So On...

Membership Process. Membership includes the General Member (I) and Associate Member (II) categories.

- I. Any individual, firms, joint stock companies or associate body whether local or foreign engaged in call center operation or Business Process Outsourcing (BPO) in the country having obtained license or permission from Bangladesh Telecommunication Regulatory Authority (BTRC) or any other appropriate Government authority of Bangladesh shall be eligible for General Membership.

- II. Individuals, firms, joint stock companies or associate bodies whether local or foreign engaged in providing infrastructure and support services to call center and/or Business Process Outsourcing operations, Freelancers (having trade license) and industry members having obtained necessary permission or license for the purpose from any appropriate government authority of Bangladesh shall be eligible for Associate Membership subject to the condition that this category of members shall not have any voting right.

To enrol as a Member (General or Associate) of BACCO, please follow the following process:

1. Collect BACCO “Membership Application Form” from our website and fill the form.
2. Attach all the documents mentioned in the Checklist of Documents
 - Up to date trade license mentioning nature of business in line with the scope of membership criteria.
 - Company Taxpayer Identification (TIN) Certificate.
 - Brief Company Profile on the Company Letterhead (including human resources with organogram, list of infrastructure, area of business with product line up).
 - An attested copy of Memorandum and Articles of Association to be provided in case of companies, Partnership deed in case of partnership
 - Details of the representative, in terms of educational and professional background.
 - Photo of representative
 - Photocopy of the License from BTRC
 - Bank Certificates
 - Declaration in letter head signed by CEO / Chairman to the effect that “there is no criminal / bankruptcy in the name of directors.”
3. Enclose the necessary pay orders:
 - One Time Annual Admission Fees- Tk. 10,000/- for General or Associate member (non-refundable)
 - Annual Subscription Fees as applicable on membership category upon receipt of payment and relevant documents BACCO Secretariat will confirm the documentation and may visit your office location and will forward this application to Membership Approval Committee for recommendation and to Executive Council for approval.
4. After getting the above mentioned documents, BACCO Secretariat will check and scrutiny all the documents. The team will collect the required documents if there is any gap and therefore complete the documentation process.
5. The secretariat will pay a physical visit to your office premises. Later, a visit report with all other documents will be forwarded to Membership Approval Committee for recommendation.
6. The committee will fix a meeting with the applied company representative/management for having an initial interactive session.
7. Lastly, recommended company profiles will be sent to Executive Committee and if there is no major obligation, the respective company will get membership approval.



Support provided to businesses in the face of COVID-19

BACCO as the central trade body of the country's BPO/Outsourcing industry has been relentlessly working to develop the overall crisis situation which includes special support to WOBs. They are trying to provide WOBs business support, policy support, loan sanction support, financial aid, grants and training opportunity.

BACCO is arranging regular online meetings to provide motivation and technical support to their members. This kind of online meetings are effective as members get the opportunity to discuss their shortcomings with BACCO and as well as with other member companies. BACCO has formed a subcommittee, especially for assisting and creating new employment opportunities for the women entrepreneurs of the BPO/Outsourcing industry.

They already have provided several training programs including safety and informative sessions and webinars on different issues, so that they can get some guidelines minimize their business loss that occurred due to the pandemic.

Moreover, BACCO has plans to support the MSME's and WOB's who are affected by Covid-19 disaster in the future. BACCO may assist them in following sectors like Technology, Business and Legal, Policy, Government funding, Strategic support, Tools & Resource, Promotional activity etc. In fact, BACCO every year arranges job fair and also helps in promoting the WOB's by giving them exposure in their domestic and international events and expos. They are also planning to form a disaster assistance guideline to help them at every turn.

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Bangladesh Association of Software & Information Services (BASIS)

Bangladesh Association of Software and Information Services (BASIS) is the national trade body for Software & IT Enabled Service industry of Bangladesh.



ORGANIZATION PROFILE

Background and mission. Established in 1997, the association has been working with a vision of developing vibrant software and IT service industry in the country. BASIS started its journey with only 18 charter members. Today the membership stands more than 14 hundred. Members of BASIS account for the lion share of the total software & IT services revenue of the country.

BASIS, through its regular programs and activities, works on the following broad objectives:

- **Domestic market development** by creating awareness among potential IT users from both private and public sectors, establishing market places for IT solutions and ensuring a level playing field for local software and IT-enabled service industries.
- **International market development** through networking and business linkage events as well as brand promotion of the industry at international level.
- **Capacity building** of the member companies as well as the industry as a whole through management/entrepreneurship development initiatives, technology training and resource sharing.
- **Member service development and delivery** in different operational and business support areas like financing, tax, export/import, remittance, foreign visit, contract & legal issues, IPR etc.
- **Advocacy** for business friendly and enabling government policies for the development of software and IT-enabled service industries.
- **Social contribution**, as a responsible citizen group, towards the long term national vision of becoming a technology driven knowledge economy, particularly through engaging with the young generation for motivating and guiding them for becoming future technology leaders.

BASIS has already gained modest success in attaining the above mentioned goals. For domestic market creation, BASIS has a wide range of programs and activities. Every year BASIS organizes BASIS SOFTEXPO, the biggest software and ITES exposition in the country. During the recent years, SOFTEXPO has become the yearly mega marketplace where software & IT service companies in the country project their products and services to potential IT users, both at corporate/organizational and individual level. BASIS periodically publishes software and IT service catalogue /directory for promoting local solution providers to the potential business clients. For development of the market in the government sector BASIS has been working closely with different concerned Ministries and agencies of government. BASIS is trying to play a catalyst role so that its members can effectively provide support and technical guidance to different government initiatives taken in line with the Digital Bangladesh vision of the current government. Along

with these initiatives of market development, BASIS also provides IT procurement advisory services to both public and private sector clients.

With regard to **export market development**, BASIS regularly takes initiatives for creating exposure for member companies to international markets with the help of different government and development agencies working in the export development area. Such initiatives include -arranging participation at international IT fairs & marketing missions, business linkage programs for outsourcing, B2B trade platform etc.

Training provided. There is a wide range of capacity building support that BASIS offers to its members. These initiatives are aimed at helping the member companies to become competitive at local and international level. These include training programs (technology and management; till date over two thousand professionals have received training from BASIS), promotion and sharing of best industry practices, quality drive across industry etc. In the recent past, BASIS has also taken steps for in-depth industry research and development of white papers for providing strategic guidance to its members. With regard to policy advocacy for the sector, BASIS regularly interacts with concerned agencies of the Government and other relevant stakeholders. BASIS played an active role in the formulation of National ICT policy 2009. BASIS has also strongly advocated for industry support related policies and issues (tax exemption facility, EEF policy, Special Foreign Exchange rule for BASIS members etc.) for software and ITES industry. BASIS represents the industry in different national level committees including Digital Bangladesh Task Force (headed by PM), High Tech Park Development Authority and Executive Committee of Bangladesh Computer Council (BCC).

Other specific types of training include:

- All sorts of IT training (Web design, mobile apps development, Graphics design, Cyber Security, Digital Marketing, SEO, Software Testing, Server Administration etc.)
- All types of Communication skills
- English Language
- Advanced level Training
- Training for mid-level Professionals.

Special focus on women:

- BASIS Women’s Forum and Standing Committee on Women in IT for focusing on women’s development or women entrepreneurs.
- Discount services for women employees of BASIS member companies.
- Organize trainings, workshops, seminars and discussion sessions for mid-level professionals and entrepreneurs who are female.
- 30% discount for all female trainees at the BASIS Institute for Technology & Management (BITM).

Sectors Covered:

- IT
- IT-enabled services (ITES)

Services for SMEs

- Advocacy
- Counselling
- Seminar & Workshops
- B2B, Exhibition
- Consultancy Services for Access to Finance
- Various kinds of Privileges Services.

Membership Process. Who can apply? Any individual or firm, society, company or division thereof registered or incorporated in Bangladesh and conducting business in software, information services and/or associated services shall be eligible to apply for membership (Ref: Article 4 of Article of Association),

Membership Categories:

- General Member (those who have 2+ operational experience)
- Associate Member categories (those who have 6 months-2 years experience)

To enrol as a Member (General or Associate) of BASIS, please follow the following process:

1. Fill the Membership Online Application Form
2. Attach all the documents mentioned in the Checklist of Documents
 - Work order related to Software/ITES (At least 3)
 - Up to date trade license mentioning nature of business in line with the scope of membership criteria
 - Company Taxpayer Identification (TIN) Certificate
 - Attested photocopy of updated Income Tax certificate
 - Brief Company Profile on the Company Letterhead (including human resources with organogram, list of infrastructure, area of business with product line-up, Client List, etc.)
 - Memorandum and Articles of Association to be provided in case of companies, Partnership deed in case of partnership
 - Details of the representative, in terms of educational and professional background with two copy passport size photographs with signature
 - Board Resolution Copy in favour of BASIS representation
 - Printed corporate brochure (if available)

There will be an application fee. Members also have to pay the annual subscription fee every year.

For further query, please click this link: <https://www.basis.org.bd/index.php/site/memberPage/3>



Support provided to businesses in the face of COVID-19

BASIS is proving the following support & services to Women-Owned (WOBs) at the moment:

1. A proposal has recently been submitted to the government to take special initiatives for the development of the IT sector, especially for market creation of IT companies. In that proposal, special importance has been given to women entrepreneurs.
2. They have a separate standing committee as well as BASIS women's forum. BASIS has been working for many years to address the challenges women entrepreneurs are facing in their business followed by regular meetings, workshops and FGDs.
3. Government already has some SME loan products with women preference. BASIS is providing support to the women entrepreneurs who are interested to enjoy the loans by issuing recommendations and necessary communication with the respective financial institutions.

4. BASIS has its own signature event titled 'celebrating women at work' to encourage women towards ICT industry as well as other industries
5. BASIS is also practicing gender balance through recruiting women employees for BASIS secretariat.
6. BASIS is providing advisory services at every stages/level of the business of women entrepreneurs.

BASIS is also planning to offer special discount on BASIS member services to Women-led IT companies. Women entrepreneurs and professionals will get special discount on the training fees of BASIS BITM. Women entrepreneurs those who are having 30% ownership will be entitled to get involved with ITC SheTrades project. Moreover, BASIS will organize more training, workshops, seminars and discussion sessions for women mid-level professionals and entrepreneurs.

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Social networks accounts:

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Twitter: https://twitter.com/BASIS_BD

Linkedin: <https://www.linkedin.com/company/basis-bd>

Youtube: <https://www.youtube.com/user/BASISChannel>

Bangladesh Women in Technology (BWIT)

Bangladesh Women in Technology (BWIT) is a forum for Bangladesh's ICT sector of women entrepreneurs, professionals and corporate forerunners, who are currently leaders of the ICT sector in the country.



ORGANIZATION PROFILE

Background and mission. Bangladesh Women in Technology (BWIT), established in 2010, is dedicated to mobilizing women involved in different levels of the technology industry and to create a wide range of professional development and networking opportunities and to make meaningful contribution in the growth of Bangladesh. Our goal is to create a strong forum where women in technology can be recognized and promoted; and to encourage young women to participate in the technology industry as professionals and entrepreneurs. Presently, women professionals and entrepreneurs do exist and are making significant contributions in their individual capacity in various institutions and fields. BWIT is an expression of their talent in providing leadership in bringing larger numbers of women into this field. Readiness of women for opportunities in Fourth Industrial Revolution is necessary. Its main objectives are:

- **Connect:** Actively work to establish networks through hosting of programs for members and young women in order to connect and access positive role models in the IT field.
- **Empower:** BWIT is a platform for skill development to create appropriate skill sets in women and girls for embracing careers in ICT.
- **Grow:** Enhance the image of the Bangladeshi Women in IT.

Special focus on women:

Launch Women ICT Frontier Initiative (WIFI) in Bangladesh : BWIT played a significant role in launching WIFI in Bangladesh, it was launched in 5 July 2017 Women ICT Frontier Initiative (WIFI) is a flagship programme of UN ESCAP APCICT. It promotes women's entrepreneurship in Asia and the Pacific by enhancing the capabilities of women entrepreneurs in ICT to make them and their enterprise more productive, grow and be sustainable To actively contribute to community development, local and national economy in support of the 2030 Agenda for Sustainable Development. Goal is to create socially and economically- empowered women through ICT-enabled entrepreneurship.

Women ICT Freelancer and Entrepreneur Development Program : Bangladesh Women in Technology, SME Foundation, Access to Information launched this Programme on 14 May 2015. They have taken an initiative to create and develop 3000 grass root women ICT entrepreneurs/freelancers/manpower all over Bangladesh and received funding from Ministry of Women and Children Affairs (MoWCA). The target group is the underprivileged women with a minimum requirement of S.S.C.(Secondary School Certificate/Grade-10) and those who have received basic computer literacy form A2i Project. These women will be selected and further

trained in IT - graphics, data entry and accounting to create a pool of ICT freelancer, The Project was successfully completed

Membership Process. Membership Forms can be submitted online or hardcopy, with required documents. The membership Committee approves it after all criteria are fulfilled.



Support provided to businesses in the face of COVID-19

As BWIT is a forum, they would plan to involve more in advisory roles with stakeholders of donors, Government and other foundations like SMS foundation etc. They are planning sessions for upgrading new ICT trainings, possible network connections for business opportunities, sharing fund related options which are being offered from various donors etc.

CONTACT DETAILS

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E-Commerce Association of Bangladesh (e-Cab)

The e-Commerce Association of Bangladesh (e-CAB) has a broader mission to provide the e-Commerce sector an advanced shape in line with the contemporary digital world.



ORGANIZATION PROFILE

Background and mission. e-CAB started its journey on 08 November 2014. Since the outset, e-CAB has played a significant role in the overall development of the e-Commerce sector in Bangladesh. e-CAB is a registered association under Registrar of Joint Stock Companies And Firms (RJSC), certified as Class A association of Federation of Bangladesh Chambers of Commerce & Industries and Ministry of Commerce. Through e-Cab's diversified efforts online trading is getting popular in the country.

At present e-CAB is a group of 1000+ enlisted /registered member companies in different sectors of e-commerce platform business. All member companies are working closely with the Association and attending at different programs organized by e-CAB.

To create a broader domestic market, e-CAB has a wide range of programs and activities. Every year e-CAB organizes the e-Commerce fair, the biggest e-Commerce-based trade and technology exposition in the country. During recent years, the e-Commerce fair organized by e-CAB has become the yearly mega market place, where e-Commerce and f-Commerce based service companies in the country showcase their products and services to potential online customers, both at the corporate/organizational and individual level. e-CAB periodically publishes e-Commerce service catalogs and policy guides for promoting local solution providers to the potential business clients.

To develop the market in the government sector e-CAB has been working closely with different concerned ministries and government agencies. e-CAB is trying to play a catalyst role so that its members can effectively provide support and technical guidance to different government initiatives taken in line with the Digital Bangladesh vision of the current government. e-CAB has jointly worked with the Government to formulate a suitable e-Commerce policy for Bangladesh, and in this context the Digital Commerce Policy was signed by the cabinet on 16 July 2018. Along with these initiatives of market development, e-CAB also provides valuable training and entrepreneurship advisory services to both public and private sector clients. e-CAB is also closely working with the United Nations Conference on Trade and Development (UNCTAD), SheTrades, Friedrich Naumann Foundation (FNF) and other foreign organizations.

Training provided. e-CAB regularly organizes relevant training programs with the Ministry of Commerce and ICT Ministry for the e-Commerce entrepreneurs, working for development and delivery system with BPO and development Tracking System for e-Commerce delivery. Since the outset, the Association also organized a number of seminars, conferences and workshops to build awareness for the development of e-Commerce entrepreneurs in Bangladesh.

e-Commerce sector is a comparatively new sector in the local market. As there is a lack of skilled manpower and proper guidance to build and establish a business in this sector, e-CAB conducts a number of training programs and modules offered to entrepreneurs and unskilled persons to train them to establish their own e-Commerce ventures. These training programs are primarily conducted in cooperation with government funded initiatives and various non-government organizations funding. Examples of training offered include

“Leveraging Information and Communications Technology (LICT)”, “Transforming Business to e-Business” etc.

Special focus on women & women entrepreneurs. For the development of women entrepreneurs e-CAB has a women’s forum and for the youth e-Cab has established a Youth Forum. Women in e-Commerce Forum came into being on 8th March 2015. Female entrepreneurs account for 60% to 70% of e-Commerce entrepreneurs in Bangladesh at present. Women in e-Commerce Forum’s main goal is to help and to address the problems of female e-Commerce entrepreneurs.

Sectors Covered:

- Banking
- Mobile Commerce (M-Commerce)
- Mobile Financial Service
- Facebook Commerce (F-Commerce)
- Rural e-Commerce
- Product/Service Delivery channel
- Payment gateway companies
- Web hosting
- e-Commerce developing and solution providing companies
- Classified and deals
- Online shopping companies
- Cyber security

Services for SMEs

- Training Program online and offline
- Nationwide e-Commerce Fair
- Advisory Support
- Road show and workshop
- Awareness & Seminar Program.
- International e-Commerce Fair

Membership Process. Go to www.e-cab.net > Membership Menu > Become a member > Membership Enrolment Process

Eligibility:

Any firm/company/organization thereof registered or incorporated in Bangladesh and conducting business in the sectors mentioned in the “Membership Criterion” are eligible for e-CAB membership.

Necessary documents:

For membership enrolment businesses need to submit following documents:

1. A short profile of the company (minimum 100 words)
2. Company logo
3. Contact person name and contact address
4. Photocopy of the updated trade license of the organization/company
5. Photocopy of the updated Tax Identification Number (TIN) certificate
6. Photocopy of the National ID card of the proprietor/managing director/Chairman of the company
7. Passport size picture of the proprietor/managing director/Chairman of the company

Offline enrolment process:

- Download and print the “Membership Application Form” from: goo.gl/PbFDX0
- Fill it up with appropriate information and attach the documents and the picture.
- Come and submit it to e-CAB office in person.
- If the company is located outside Dhaka then they can submit the documents by post. Postal address is available on the e-Cab website.

Online enrolment process:

- Download and print the “Membership Application Form” from: goo.gl/PbFDX0
- Fill in the registration form with appropriate information and provide a scan copy of the necessary documents and send those through “secretariat@e-cab.net.”
- Immediately, the applicant will receive a reply email containing further instructions.



Support provided to businesses in the face of COVID-19

During this Covid pandemic to support WOBs e-CAB is providing all kinds of necessary subsistence which includes:

Webinar

Policy advocacy

Online support centre for business continuation

Live consultancy through social media for promotion and problem solving

They are also trying for financial help from government to support

Would also take an initiative to get bank loan for giving holding up the entrepreneurs and start-ups.

For keeping up to MSME’s and women-owned business (WOBs) affected by this Covid-19 crisis, e-CAB is planning for financial support as well as effective training to cover up the damages for future.

CONTACT DETAILS

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Operational Address and Other Details

Organisation physical address: House # 29 (M-A), Road #06 Dhanmondi, Dhaka-1205.
Phone: +(88) 0178-129-6321
Website: www.e-cab.net
Email: info@e-cab.net
Facebook page: <https://www.facebook.com/eCommerceAB/>



Cross Sectoral BSOs

Bangladesh Federation of Women Entrepreneurs (BFWE)

BFWE encourages women entrepreneurs to support each other, to enhance recognition of the achievements of women in business and the professions, and promotes the growth of women-owned enterprises through research and sharing information. BFWE offers a wide range of benefits and networking opportunities for women entrepreneurs.



ORGANIZATION PROFILE

Background and mission. Bangladesh Federation of Women Entrepreneurs (BFWE), founded in 2006, is a non-profit professional organization in Bangladesh. BFWE has grown out of a long history of organizing business women in Bangladesh. In 1994, the founding members of BFWE started the Women Entrepreneurs Association (WEA). In 1996, the Women in Small Enterprise (WISE) was formed and finally in 2006, this work was consolidated under the umbrella of the BFWE.

From inception, the group worked to build a strong & powerful confederation to help each other and to face various challenges while running a business in various sectors. BFWE has also pledged to abide by the highest ethical standards and professional practices; recognizes local and global environmental and social issues. The group is presided over by a President and an Executive Committee (EC) that develops plans and programs and executes them to build a strong foundation for women's advancement in different spheres but especially in the business sector.

BFWE helps a woman entrepreneur in the following ways:

- **Networking.** Business organizations are a vital element of enterprise development. BFWE is building a network by linking women associations, enterprises and small-, medium- and large industrial owners. BFWE is a platform for exchanging / sharing experiences among women associations, enterprises, small-medium-large industrial women owners. BFWE assists new women entrepreneurs in project selection, planning and execution by sharing / exchanging experiences from the prior successful women owners within BFWE's networks. In addition BFWE encourages exchange of technology and expertise among women entrepreneurs, associations and small & medium industries.
- **Marketing.** BFWE helps in marketing products including creating new marketplaces in the country or out of the country through advertisement among BFWE members. In addition BFWE helps open new sell-centers in urban & rural areas. BFWE in the future wants to organize trade events / fairs all over Bangladesh for marketing & promotion of products made by women entrepreneurs.
- **Access to Capital.** One of the critical elements for ensuring the growth of small enterprises is the availability of capital. There are several organisations that are very involved in providing capital to micro enterprises. BFWE facilitates women entrepreneurs in accessing such organisations.
- **Research.** BFWE works towards identifying obstacles faced by women entrepreneurs and helping to identify ways to overcome them.

- **Access to Assets.** BFWE helps women entrepreneurs to get sanctions of Lands / plots for establishing industries & business.
- **Capacity Building.** BFWE organizes diverse training programs as required / demanded in rural & urban areas of Bangladesh for women entrepreneurs for developing their skills in various segments of business.

Training provided. Bangladesh Federation of Women Entrepreneurs (BFWE) has been planning and implementing various training programs in collaboration with TMSS funded by SME Foundation Bangladesh for the development of women entrepreneurs and women entrepreneurship. These training programs are taking place in various districts of Bangladesh. Already hundreds of women entrepreneurs have been trained in various entrepreneurial fields.

Special focus on women & women entrepreneurs. We have the following mandates for women:

- initiate informal and formal networking
- encourage, support, and promote women business owners and entrepreneurs
- represent all facets of women-owned businesses
- participate in national and international trade missions and conferences
- increase capacity through training
- support In accessing capital

Sectors Covered:

- Agro
- IT
- Handicrafts
- Textiles & Apparel
- And more...

Services for SMEs

- Networking
- Market Access
- Capacity Development
- Research
- Access to Finance
- Access to Assets

Membership Process. Any woman entrepreneur or their representative can be a legal member of BFWE by paying a subscription and by connecting with and getting approval from the members of the Executive Committee of BFWE. All members have their rights to express their suggestions, opinions and give vote.



Support provided to businesses in the face of COVID-19

In this COVID crises, BFWE is helping to give training on digital platform, specifically on e-commerce and guiding their members to trade on the lockdown period.

Some of their members are putting effort to serve the community by creating masks.

Also BFWE nationwide served people feeding, donating masks, PPE more than 1000+ people and children.

BFWE is planning to help their members to connect to financial support providing by banks /Government. They foresee to focus more on creating a digital platform from their association to help them on trading and market access.

CONTACT DETAILS

Contact Person(s)

Rokia Afzal Rahman

President

Email: rokiarahman@hotmail.com



Operational Address and Other Details

Bangladesh Federation of Women Entrepreneurs (BFWF)

Red Crescent Concord Tower

11th Floor, Suite-B, 17 Mohakhali C/A.

Dhaka-1212, Bangladesh

EMAIL: bfwebd@gmail.com

Phone: +880-2-950254 -57

Web: www.bfwe.net

Social Media: <https://www.facebook.com/BFWE-102203117844573/>

Chittagong Women Chamber of Commerce & Industry (CWCCI)

CWCCI is working as a common platform for Women Entrepreneurs & Business Women in Chittagong region. The Chamber encourages women entrepreneurs to support each other, to enhance recognition of the achievements of women in business and the professions, and promotes the growth of women-owned enterprises through research, training, business networking, information sharing and banking & financial services.



ORGANIZATION PROFILE

Background and vision. Chittagong Women Chamber of Commerce & Industry is one of the registered leading trade organizations involved with economic empowerment of women in Bangladesh. It was formed by Ms. Monwara Hakim Ali with a group of innovative women entrepreneurs in 2003. Currently the chamber is working as a common platform for Women Entrepreneurs of Bangladesh with special focus on Greater Chattogram.

Main aim of CWCCI is to protect, develop, support and promote all measures towards ensuring a favourable environment for business enterprises owned and operated by the women entrepreneurs. CWCCI helps its members to face the competition of global economy by providing information services, counselling, guidance and implementing different projects with donor organizations. The members of the chamber include individual enterprises, NGOs, co-operatives, private companies and institutions either owned or operated by women working for entrepreneurship development amongst women.

CWCCI is running with a **vision**, 'To empower women to emerge as an income generating force and contribute to the socio-economic development of the nation'.

Organizational structure. CWCCI is registered under the joint stock registration Act of Bangladesh Government. CWCCI belongs to its Member. To ensure protection of the member's interests keeping them informed/focused, and provide them opportunities to participate in the organization's affairs are the prime responsibility of CWCCI. A 24 member Board of Director elected by the General Body manages CWCCI for a period of two years. The committee consists of one President, one Senior Vice President, one Vice President and 21 Directors. In addition to Board of Director it has the following standing committee to ensure smooth operation of its activities.

- Trade facilitation committee
- Service committee
- Finance and budget committee
- Training, workshop and seminar committee
- Membership committee
- Publicity and publication committee
- HR and administration committee

CWCCI helps the women entrepreneurs in the following ways:

- **Networking/Information.** Under this activity assistance is extended to develop business referrals, establish buyer/investor linkages, organize trade shows/fairs, and hold business interactions within the members of CWCCI and between the members of other trade organizations. Through implementation of these activities CWCCI creates favourable environment for the sustainable development of the business owned by its member entrepreneurs. Members are eligible to provide business information through CWCCI web site for getting buyers interest. Every member gets one free page for the business profile on CWCCI web site.
- **Quality Management.** CWCCI extends assistance to its members in quality control system through arranging training on quality assurance issues. Our versatile quality control team foresight product quality from raw materials procurement to consumers' safety and provide necessary suggestions time to time. Assist the members to obtain quality assurance certificates from local certification authorities like Bangladesh Standards and Testing institution (BSTI) or any other testing authorities. Businesses quality control team will oversee and provide necessary guidance to improve product quality standards in the view of total quality management.
- **Capacity Building.** CWCCI Business Development and Training Center organizes need base business development services in specific sectors for budding entrepreneurs and established business owners to learn about or re-familiarize them with the ways to make their business successful.
- **Marketing.** Every year CWCCI organizes International Women's SME Expo in Chattogram in association with Export Promotion Bureau (EPB), Federation of Bangladesh Chamber of Commerce and Industry (FBCCI), SME Foundation, Jute Diversification Promotion Centre and Bangladesh Tourism Board. CWCCI also helps its members to attend different national and international Trade Fairs.
- **Access to Finance.** One of the critical elements for ensuring the growth of small enterprises is the availability of capital. CWCCI provide financial supports to its member from the own fund as well as it helps the members to borrow from the financial institutions by providing guarantee supports.
- **Constituency services.** CWCCI provides different types constituency services including Red tape facilitation, Policy/regulatory/information, Advocacy of policy/regulatory reform. CWCCI identifies the policies and practices that limit the business growth, product quality, and market efficiency and takes up the issue in association with other trade bodies or sometimes alone with concerned authority for their necessary reforms. CWCCI helps to re-prepare business profiles for the members.
- **Legal Services.** CWCCI also plays the role arbitrator as and when required and extend need based legal assistance to its members. Need based Legal supports are provided to the members time to time.

Special focus on women & women entrepreneurs. We have the following mandates for women:

- New market, both locally and internationally, and selling to new customers.
- Training in product development and services, as well as understanding international standards in order to gain more international trade opportunities.
- Finance to grow their business.
- How to build effective public private partnerships

Sectors Covered:

- Agro
- IT
- Handicrafts
- Tourism
- Textiles & Apparel
- Shipping
- Beauty care
- And more...

Services for SMEs

- Networking/Information
- Quality Management
- Capacity Building
- Access to Finance
- Market Linkage
- Constituency Services
- Legal Services

Membership Process. Women owning any business, professions, running any industry are qualified to apply for the membership of CWCCI. There are three types of memberships i) General ii) Associate and iii) Corporate.

General and Associate Members are the individual Women in business whereas Corporate Membership includes NGOs, Cooperatives, Private Companies which are either conducting by women or working for the entrepreneurship development amongst women.

For membership an application along with required documents is to be made to the President of CWCCI. After scrutiny of the application by The Membership Evaluation Committee within one week membership is awarded.

Membership Fees

Type of Membership	Application Fee (Tk.)	Registration Fee (Tk.)	Annual Subscription (Tk.)	Total (Tk.)
General	20/-	750/-	750/-	1,520/-
Associate	20/-	500/-	500/-	1,020/-
Corporate	20/-	2,500/-	5,000/-	7,520/-

**Support provided to businesses in the face of COVID-19**

In this COVID crises, CWCCI is advocating to the government and other related bodies to ensure proper distribution of Stimulus Package declared by the Government of Bangladesh for the SMEs with specific allocation for the women entrepreneurs. CWCCI is helping its members to face the challenges of COVID crisis. It is providing online training to the members on e-commerce and guiding their members to trade on the lockdown period.

CWCCI is also providing financial supports to its members.

It opens Help Desk for the women entrepreneurs to face COVID crisis.

CONTACT DETAILS

Contact Person(s)

Monowara Hakim Ali

President

Email: monowarahali@cwcci.org



Operational Address and Other Details

Chittagong Women Chamber of Commerce & Industry (CWCCI)
Jahan Building-5 (2nd floor),
74 Agrabad C/A, Chattogram – 4100
Bangladesh.

Cell : +88 01715 034444

Phone : +88 031 726523 , +88 031 2514331

Email : info@cwcci.org, cwccibdtdc@gmail.com

Web : www.cwcci.org

Social Media : www.facebook.com/ctg.cwcci

Dhaka Chamber of Commerce & Industry (DCCI)

Dhaka Chamber of Commerce & Industry (DCCI) is the oldest and largest chamber and the first point of contact for business in Bangladesh.



ORGANIZATION PROFILE

Background and mission. The United Chamber of Commerce and Industry and the Muslim Chamber of Commerce were the two most important chambers in Bangladesh territory during British rule. These two chambers were amalgamated in 1958 under the Company Act 1913 to form the Dhaka Chamber of Commerce & Industries (DCCI). This was meant to be a non-profit service-oriented organization. Later, in 1962, the government promulgated the trade organizations (to) ordinance to protect the interests of different groups of the business community.

The key function of DCCI is to promote trade, commerce and industry in the country. It facilitates trade and investment of both local and foreign entrepreneurs and caters to their various needs. A board of eighteen directors representing all classes of members - general, associate, trade/groups, and town associations runs DCCI. The board is assisted by a number of standing committees.

In addition, it provides statistical data and publishes trade bulletin, DCCI monthly review, circulars, and notifications. DCCI also organizes training, seminar, workshop and symposium.

The chamber helps the government regularly in formulating business-friendly policies through commentaries, recommendations, and consultative and advisory services throughout the year. It co-operates actively with several foreign and international bodies. It also runs projects jointly with different international agencies, which play a vital role in implementing the DCCI objectives of creating a favourable investment climate and growth of entrepreneurs.

Sectors Covered. DCCI covered more than 38 sectors (such as Agriculture, RMG, Pharmaceuticals, Energy, Hotel & Tourism, Jute, IT, Leather, Housing, Footwear, Plastic, Light Engineering, Food Processing etc.) of small, medium and large scale entrepreneurs contributing towards creation of enterprises, generation of employment and a significant contribution to the GDP.

Services for SMEs. Dhaka Chamber provides some services such as: Supplying business Information, Documentation, Email, Telex, Facsimile, Photocopy, Commercial Library, Computer Services, etc. The Chamber's aim is to provide opportunities to its members which otherwise would have been almost beyond their reach.

DCCI's Services also cover training courses, seminars, workshops, dialogues, discussion meetings, press meets and different types of publications. Members are kept posted with all important notifications/Circulars/tenders issued by the government and Autonomous Bodies concerning trade, commerce, industry, money, banking, finance, labour etc. through general and special circulars.

Training provided. DCCI Business Institute provides the following training and educational services:

- Diploma, Advanced Certificate & Certificate Courses on Modular Learning System in Supply Chain Management (MLS-SCM(P)), jointly with International Trade Centre (ITC)-UNCTAD/WTO, Geneva.
- Short Training Courses.
- Day-long Workshops
- Tailor-made Training Courses, Workshops, Advisory/ Consultancy Services and Special Projects with emphasis on capacity-building of SMEs.
- Provide Training Venue and Logistic Support for any Trade and Investment related Events.

Special focus on women & women entrepreneurs. DCCI does not yet have a specific service or focus on women's development or women entrepreneurs in its programs.

Sectors Covered:

- | | |
|---|---------------------|
| ● Agriculture | ● IT |
| ● RMG | ● Leather |
| ● Pharmaceuticals | ● Housing |
| ● Energy | ● Footwear |
| ● Hotel & Tourism | ● Plastic |
| ● Jute | ● Light Engineering |
| ● Small, medium and large industries - 38 sectors and growing | ● Food Processing |

Services for SMEs

- | | |
|---|--|
| ● Supplying business Information | ● Capacity development through DCCI Business Institute |
| ● Access to computer services and documentation | ● Advocacy on their behalf |

Membership Process. Interested businessmen intending to get Membership of Dhaka Chamber of Commerce & Industry (DCCI) may collect Membership Application Form from the DCCI website (www.dhakachamber.com).

Prior to submit the Application Form, BDT 100/- (One Hundred) BTD has to be deposited in favour of DCCI to the DCCI account (STD A/C#1101-135-00000004) at Motijheel Branch of Modhumoti Bank Ltd., 65-66, DCCI Building, (Ground Floor), Motijheel, Dhaka-1000 OR at DCCI Gulshan Centre, Taj Casilina, SW (4) I, Suit 3(C), 25 Gulshan Avenue, Gulshan-1, Dhaka-1212.

Application must be written in the letterhead pad of respective interested organization to the Secretary General, DCCI along with a pay order in favour of "Dhaka Chamber of Commerce & Industry (DCCI)" and the completed Application Form.

Applicants will be duly informed about the membership confirmation by the DCCI Secretariat.

List of Required Documents with the Application Form:

- Copy of Trade License
- Copy of e-TIN Certificate (Original to be produced for Authentication)
- Copy of Bank Certificate
- Copy of Partnership Deed of Registration Certificate and Photocopy of National ID & individual e-TIN (applicable for partnership organization)
- Copy of Memorandum & Articles of Association (applicable for limited Company)
- Photocopy of National ID & individual e-TIN of all Directors (applicable for limited Company)
- Copy of Certificate of Incorporation (applicable for limited Company)
- Recently taken Passport size photograph (1 copy)

- Copy of Visiting/Business Card of the Proprietor
- Copy of National Identity Card
- A pay order of tk.29,350/- in favor of "Dhaka Chamber of Commerce & Industry (DCCI)"[Pay order No....., Date....., Bank.....]
- Others: VAT, IRC, ERC, Joint Venture Agreement, Copy of Passport for foreign nationals, copy of Bol permission paper, copy of work permit

N.B: The photocopy of all documents must be signed by the applicants with the seal of concerned organization and original copy of all documents must be shown. Any alteration of Application or overwriting or using of fluid will not be granted.

CONTACT DETAILS

Contact Person(s)

Khandoker Anwar Kamal
Joint Secretary (Project Coordinator)
Dhaka Chamber of Commerce & Industry (DCCI)
65-66 Motijheel Commercial Area
Dhaka-1000, Bangladesh.
Email: project@dhakachamber.com

Operational Address and Other Details

Dhaka Chamber of Commerce & Industry
DCCI Building, 65-66 Motijheel C/A
Dhaka-1000, Bangladeshi
Phone: 880-2-9552562
Fax: 880-2-9560830

And

DCCI Gulshan Centre
Taj Casilina, SW (4) I, Suit 3(C),
25 Gulshan Avenue, Gulshan-1
Dhaka-1212, Bangladeshs
Phone : 880-2-9852245-6

Email: info@dhakachamber.com
Web Site: www.dhakachamber.com
Facebook: <https://www.facebook.com/DhakaCCI/>

Dhaka Women Chamber of Commerce & Industry (DWCCI)



ORGANIZATION PROFILE

Background and mission. Dhaka Women Chamber of Commerce & Industry (DWCCI) was established with women entrepreneurs in the year 2010 under the Ministry of Commerce and is affiliated with the Federation of Chamber of Commerce & Industry (FCCI), the highest trade apex of Bangladesh. DWCCI is a non-profit and non-political organization with the objective to promote and protect trade, commerce, business and industrial relations amongst women entrepreneurs. The organization is also registered with the Joint Stock Company. DWCCI serves as an advocate to ensure fair treatment and equal opportunities for women in business. Its mission is to march forward for a professional & intellectual team of women leaders for a progressive & developed Bangladesh. And pledges to attain economic solvency, financial freedom and secured livelihoods.

DWCCI is committed to promoting women's economic, leadership and professional growth. Serving as an advocate to ensure fair treatment and equal opportunities for women in business, encouraging the expansion of women-owned businesses in Dhaka., designing and implementing initiatives to assist women to become economically independent, assist women manufactures with promotion, marketing, product placement, providing skills training and job mentoring for disadvantaged women, stimulating the increase of employment opportunities for women. DWCCI is a non-profit organization whose mission and vision is to uphold the prestige of Bangladesh in a very positive mindset. DWCCI helps a woman entrepreneur in the following ways:

- **Networking.** DWCCI works with government & private organizations and different stakeholders for strengthening trade ties both locally and internationally. DWCCI works on building women entrepreneurs' networks for international trade in products and services including access to markets, international quality standards.
- **Market Access.** It assists women manufacturers with promotion, marketing, product placement. DWCCI also builds networks nationally and internationally and showcases products of women entrepreneurs creating access to various markets for them. Dhaka Women Chamber (DWCCI) does everything that may be conducive to the extension and promotion of trade, commerce, industry, science, technology, service etc. between women entrepreneurs.
- **Capacity Building.** DWCCI mentors women entrepreneurs by helping them to setup their own business, advancement promoting business, industrial growth, and infrastructural development. DWCCI strongly promotes mentoring and training of young women entrepreneurs in the creation of enterprises and their start-ups. Build women entrepreneurs' capacity for international trade in products and services including access to markets, international quality standards.
- **Advocating.** The organization contributes to policy development, taps into the socio-economic development of women. It advocates on business growth, women's rights, and gender equality. DWCCI also supports women working at grassroots, micro-level and macro-level enterprises. Stimulating the increase of employment opportunities for women. DWCCI also focuses on climate change, eco-friendly environment, gender equality and promotion of bi-lateral & multi-lateral trade. It promotes women's entry into and the creation of Green Enterprise, in particular sustainable

businesses that are based on transfer of technology and know-how that protect the environment and promote quality of life.

- **Research.** DWCCI conducts and promotes various researches and hopes to establish the Research Centre for Women (Nari Unnayan Gobeshona Kendro).

Special focus on women & women entrepreneurs.

Sectors Covered:

- IT-enabled services (ITES)
- Networking
- ICT Development
- Multi-faceted business
- Research
- Fourth Generation Revolution readiness
- Access to Finance
- Training
- Market Efficiency
- Promotes public private entrepreneurship

Services for SMEs

- Help Desk
- Information Desk
- Product Diversity Wing
- Gender based Need Tools
- B2B, Exhibition
- Consultancy Services for Access to Finance
- Research on Women Entrepreneurship

Membership Process. The following documents need to be submitted along with the filled up Membership Application Form which can be found in DWCCI website.

- Bio-Data
- Trade License Photocopy
- TIN Certificate Photocopy
- Passport Photocopy
- National ID – Photocopy
- Photo 2 Nos. PP & 2Nos stamp size
- Membership Fee:
 - Registration - Tk 1500/ -
 - Yearly subscription - 2000/ -



Support provided to businesses in the face of COVID-19

In this COVID crisis, DWCCI is assisting women and children to fight against the virus by building awareness. DWCCI is promoting Government Stimulus Packages, is collaborating with FBCCI to provide loans from banks. Favor the access of women to appropriate financial tools, credit and financial resources for enterprise creation and development. Stresses on up gradation of technology, trade portal assistance to women platform to expand business. DWCCI is also conducting webinars, has established a DWCCI Help Desk and providing financial assistance to grassroot entrepreneurs.

CONTACT DETAILS

Contact Person(s)

Ms. Naaz Farhana Ahmed
Founder President
Email: naazfarhana@yahoo.com
Mobile: 018 1921 7618



Ms. Aneeka Aga
President
Email: aneeka.alpha@gmail.com



Operational Address and Other Details

National Scout Bhaban (9th Floor)
70/1 Purana Paltan Line, Kakrail,
Dhaka-1000, Bangladesh
EMAIL: erba@bmail.net, Info @dwcci.org
Phone: +88 (02) 48313553, +88 (02)-48322722
Web: <https://www.dwcci.org/>

Dinajpur Women Chamber of Commerce and Industry (DWCCI)



ORGANIZATION PROFILE

Background and mission. Dinajpur Woman Chamber of Commerce and Industry was established in 2001 with a mission of women entrepreneurship and empowerment, now the organization has 1000+ members and is the first women chamber of commerce in Dinajpur district. DWCCI is working as a platform for the development of 'women entrepreneurs' in Bangladesh. The main goal of DWCCI is to develop new women entrepreneurs alongside the development of existing women entrepreneurs.

Sectors Covered.

- Agro
 - Food processing
 - Vegetable cultivation
 - Crop cultivation
 - Fisheries
 - Poultry farm
- Handicrafts
 - Sewing and embroidery
 - Fashion design
 - Block-batik
- ITC
- Tourism
- Textiles & Apparel
- Shipping
- Beauty care
- And more...

Services for SMEs: DWCCI provides services to support the operations of the SMEs such as: providing with information on business management; guidance with trade licenses, tax submission and documentation; computer services. DWCCI also helps with the capacity building of the SMEs by providing support with marketing, leadership management etc.

Training Provided:

1. Handicrafts Training:
 - Sewing and embroidery
 - Fashion design training
 - Block batik training
2. Agro and Food Processing Training:
 - Duck and poultry farm training
 - Vegetable and high price crop cultivation training.
 - Pickles making training.
3. ICT training
4. Management training:
 - Small and medium business related training.
5. Short training courses
6. Nursery training

Membership Process. To become a member an entrepreneur can contact DWCCI with the following documents.

- Application on given form.
- Approval by the executive committee.
- Membership fee.
- Copy of trade license
- Copy of e-Tin certificate.
- Copy of Bank certificate.
- Photocopy of National ID.
- Recently taken passport size photograph (2 copy).

N.B. The photocopy of all documents must be signed by the applicants with the seal of concerned organization and the original copy of all documents must be shown.

CONTACT DETAILS

Contact Person(s)

Jannatus Safa Shahinur

President

Email: jannatussafashahinur@gmail.com

Mobile: 01767178981



Operational Address and Other Details

Dinajpur Women Chamber of Commerce and Industry (DWCCI)
Khettripara, (Chowdhuri Cottage Villa, 3rd Floor), Sadar, Dinajpur.
Phone: 0531-67143
Email: dwcci2001@gmail.com
Facebook: <https://www.facebook.com/dwcci2001>

Kishoreganj Women Chamber of Commerce and Industry (KWCCI)



ORGANIZATION PROFILE

Background and mission. Kishoreganj Women Chamber of Commerce and Industry was established in 2013 with a mission of women entrepreneurship and empowerment. In the organisation, more than 350+ women are now members. This is the first women chamber in the haor area of Kishoreganj and Netrokona district. KWCCI is working to seed entrepreneurship in the mind of rural women, especially, living in haor area. Main target of KWCCI is new women entrepreneurs' development. Besides this, it is working for the development of existing women entrepreneurs.

Sectors Covered. Any women-owned business in the Kishoreganj district and surrounding area.

Services for SMEs. KWCCI provides advisory services, licencing facilitation, entrepreneurship and skill development training, market linkage services, access to capital, access to information, etc.

Special focus on women & women entrepreneurs. KWCCI is the first women entrepreneur focused organisation in the haor adjacent Kishoreganj and surrounding area. KWCCI specially focuses on new women entrepreneurs' development by seeding entrepreneurial mind set on the women of haor area. It is focusing on alternative source of income for the women in rural areas.

Sectors Covered:

- Food processing
- Parlour
- Many more
- Fisheries
- Handicrafts
- Fashion ware/Tailoring

Services for SMEs

- Advisory services
- Business formalization
- Access to finance
- Capacity building
- Market linkage
- Work diversification.

Membership Process (Required Documents):

- Application on given form
- Approval by the Executive Committee
- Membership fee

CONTACT DETAILS

Contact Person(s)

Fatema Zohra Akter

President

Email: fatemazohra007@gmail.com

Phone: +88 01740 909010



Operational Address and Other Details

Kishoreganj Women Chamber of Commerce and Industry (KWCCI)

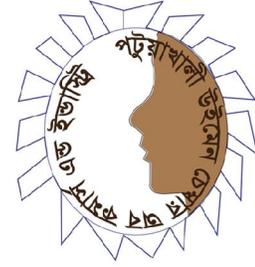
Panthashala

1287/3, Kharampotty, Kishoreganj.

Website: www.kwcci.com (under construction)

Facebook:

Patuakhali Women Chamber of Commerce & Industry (PWCCI)



ORGANIZATION PROFILE

Background and mission. Patuakhali Women Chamber of Commerce and Industry was established in 2018 with a mission of women entrepreneurship and empowerment. In the organisation, more than 250+ women are now members. All have been in business for at least 3 years. PWCCI is helping them to connect their business in the international market and providing training programs for women to build up their skills and efficiency.

Sectors Covered. Any women-owned business in the Patuakhali district and surrounding area.

Services for SMEs. PWCCI provides various business and capacity development services such as: Access to finance, access to information, tax submission, trade licenses, business marketing development, specific training on ICT, handicraft, food and parlor businesses, mental health, leadership management training, etc.

Special focus on women & women entrepreneurs. PWCCI is the first women entrepreneur focused organisation in Patuakhali. For women-owned businesses, PWCCI provides support with product development, marketing channel development, tax guidelines, connections to bank loans, etc.

Sectors Covered:

- Food
- Parlour
- Many more
- Handicrafts
- ICT

Services for SMEs

- Product development
- Capacity Development
- Access to finance
- Marketing Channel Development
- Tax guidelines
- Training on specific sectors and opportunities

Membership Process (Required Documents):

- Membership form
- Be a women-owned business with a Patuakhali base
- Trade license, vat certificate, tin certificate, tax paper
- Company Memorandum articles if the company is a limited company
- Membership fee

CONTACT DETAILS

Contact Person(s)

Ismat Jerin Khan

President

Email: jerin2224@gmail.com

Phone: +880 1725208885



Operational Address and Other Details

Patuakhali Women Chamber of Commerce and Industry

Sonirvor Sorok, Patuakhali

Website: www.pwccibd.com

Facebook: <https://www.facebook.com/Patuakhali-Women-Chamber-of-Commerce-Industry-PWCCI-102952641048895/>

Rajshahi Women Chamber of Commerce & Industry (RWCCI)



ORGANIZATION PROFILE

Background and mission. Rajshahi Women Chamber of Commerce and Industry was established in 2016 with a mission of women entrepreneurship and empowerment. It promotes entrepreneurship amongst women to empower women through economic freedom. RWCCI is working to seed entrepreneurship in the mind of rural women, especially, living in the Silk City area. The main goal of RWCCI is new women entrepreneurs' development. The organisation now has more than 250+ women members and is willing to provide support to all women-owned businesses in the Rajshahi district and surrounding area.

- Sectors Covered:**
- Agro
 - IT
 - Handicrafts
 - Textiles & Apparel
 - Beauty care
 - And more...

Services for SMEs: RWCCI provides mostly capacity building services such as:

- Advisory services
- Licencing facilitation
- Market linkage services
- Access to capital
- Access to information
- Developing entrepreneurship and skill development training

Special focus on women & women entrepreneurs. RWCCI has the following mandates for women and women entrepreneurs:

- Market Linkage: Linking women to new markets, both locally and internationally, and selling to new customers.
- Capacity Building: Providing training in product development and services, as well as understanding international standards in order to gain more international trade opportunities.
- Access to finance to grow their business.

Membership Process. The following documents need to be submitted along with the filled up Membership Application Form Application on given form:

- 2 Copy Passport size Picture
- National ID / Trade License / TIN Certificate
- Approval by the Executive Committee
- Membership fee

CONTACT DETAILS

Contact Person(s)

Rosettee Najneen
President
Email: rwcci2016@gmail.com
Mobile: +88 01716-884501

Operational Address and Other Details

Rajshahi Women Chamber of Commerce & Industry (RWCCI)
626 (1st floor), Ram Chandropur (Korbana), Boalia,
Rajshahi-6000, Bangladesh.
Phone: +88 0721-772322



Rangpur Women Chamber of Commerce & Industry (RWCCI)



ORGANIZATION PROFILE

Background and mission. Rangpur Women Chamber of Commerce & Industry was established in 2014 to facilitate the growth of women entrepreneurs of Rangpur and the surrounding area. The founder President Anowara Ferdousi Poly started RWCCI with 100 members which has grown to 250+ members now. RWCCI promotes entrepreneurship amongst women to empower them through economic freedom. It focuses on developing leadership and financial freedom in women through mentoring and capacity building.

- Sectors Covered:**
- Food processing
 - Beauty parlour
 - Jute
 - Handicrafts
 - Fashion ware
 - Tailoring

Services for SMEs: RWCCI provides the following support to SMEs:

- Capacity building
- Market linkage
- Work diversification
- Access to finance

Membership Process. The following documents need to be submitted along with the filled up Membership Application Form:

- TIN certificate
- National ID card photocopy
- Trade License
- Membership fee.
- Approval by the executive committee.

CONTACT DETAILS

Contact Person(s)

Anowara Ferdousi Poly
President
Email: bibianatraders01@gmail.com
Mobile: 01741078031



Operational Address and Other Details

Rangpur Women Chamber of Commerce and Industry
House# 47/1, road#1
South Senpara, Rangpur
E-mail: rangpurwomenchamber@yahoo.com

Sherpur Women Chamber of Commerce and Industry (SWCCI)



ORGANIZATION PROFILE

Background and mission. Sherpur Women Chamber and Commerce and Industry was established in 2018 with a mission of women entrepreneurship and empowerment. It is the first women chamber in the Sherpur district and promotes entrepreneurship amongst women to empower women through economic freedom. SWCCI provides support to all women-owned businesses in the Sherpur district and surrounding area along with its 200+ members.

- Sectors Covered:**
- Food
 - Handicrafts
 - Parlour
 - Import-Export

Services for SMEs: SWCCI provides mostly capacity building services such as:

- Advisory services
 - Product development
 - Licencing facilitation
 - Tax guidelines
- Trainings
 - Capacity development
 - Access to finance
 - Access to information
- Market linkage services

Membership Process. To be a member of SWCCI one must be a women owning a business based in Sherpur district. The following documents need to be submitted along with the filled up Membership Application Form.

- Trade License, VAT certificate, TIN certificate, Tax paper
- Company Memorandum articles if the company is a limited company
- Membership fee

CONTACT DETAILS

Contact Person(s)

Monija Masud
President
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Operational Address and Other Details

Sherpur Women Chamber of Commerce and Industry (SWCCI)
78 Shajbarkhila, Sherpur Town,
Sherpur, Bangladesh
E-mail: womenchambersherpur@gmail.com

Sirajganj Women Chamber of Commerce & Industry (SWCCI)



ORGANIZATION PROFILE

Background and mission. Sirajganj Women Chamber of Commerce & Industry (SWCCI) started its journey as a platform for the women entrepreneurs of Sirajganj district of Bangladesh. SWCCI started with the goal to facilitate and provide all necessary support for doing business. SWCCI connects its member with the wider business fraternity which provides excellent opportunity for networking with other entrepreneurs in Bangladesh and beyond. The chamber also provides useful information and guidance to the existing women-led businesses in Sirajganj through training, research, exchange visit etc.

SWCCI is a non-profit, non-political organization founded by Ms. Sharita Millat in 2018 with a vision to contribute to the sustainable growth of Bangladesh through women-led economic development. This platform also encourages young women to participate in business as a professional and/or an entrepreneur. SWCCI encourages proactive women participation and contribution at all levels of economic activities in Sirajganj, within and outside of the chamber. SWCCI also connects its members with discussions on reform or development of business policies, legal and regulatory changes for doing business in Bangladesh.

Sirajganj Women Chamber of Commerce & Industry (SWCCI) also supports, develops, and promotes women-owned and women-led business enterprises of Sirajganj. To protect women entrepreneurs from unanticipated situations, SWCCI also provides regular information, guidance and counselling to its members.

Services for SMEs. SWCCI following its vision works on the following areas to support women entrepreneurs in Sirajganj:

Market development by creating an enabling environment and awareness among the public and relevant stakeholders to collaborate and support women-led, and women-owned business and entrepreneurship.

Capacity building of the members and interested women entrepreneurs through regular trainings, exchange visits, evidence sharing from the research etc.

Business support & services. Member services on various essential areas for business operations like financing, banking, tax, export/import, contract & legal issues etc through regular guidance and counselling.

Advocacy for enabling government policies and financial support for the development of women entrepreneurs.

Access to Capital is another critical element for women entrepreneurs. SWCCI facilitates women entrepreneurs in accessing organisations who provide capital to women and micro-enterprises.

Networking opportunities are created by connecting enterprises, associations, and small, medium, and large industrial owners with the SWCCI members.

Research and information sharing. SWCCI promotes exchanging / sharing experiences among women associations, enterprises, small, medium, large industrial women owners. In addition, SWCCI encourages and inspires the exchange of knowledge and expertise among women entrepreneurs, associations, and small & medium industries.

Sectors Covered:

- Agro
- Handloom
- Handicrafts
- Beauty care
- Online business
- IT
- Tourism
- Transport
- Textiles and apparel
- And more ...

Special focus on women & women entrepreneurs.

- Creating enabling environment for women entrepreneurs.
- Market development for women enterprise.
- Capacity building through training, exchange visit and research sharing.
- Advocacy and sharing a platform to dialogue with the government and other stakeholders.
- Member services on business support.
- Networking opportunities within and outside of Sirajganj.
- Support in access to capital.
- Counselling for women entrepreneurs.
- Facilitating participation of women in national and international trade missions and conferences.

Training provided. SWCCI helps build capacity of the members and interested women entrepreneurs through regular training, exchange visit, evidence sharing from the research. Training module and content includes access to finance, access to capital, different banking services, rules and regulation of tax, export/import, types of contract & legal issues related to the business etc.

Membership Process. Women entrepreneurs owning business or running any industry in Sirajganj district are qualified to apply for the membership of SWCCI. The membership fee is only take 1000/- to enrol as a member for one year. After the submission of the general membership form in a prescribed format, the president and secretary of SWCCI review the application and award the membership upon fulfilment of the criteria.

CONTACT DETAILS

Contact Person(s)

Ms. Sharita Millat
President
Email: sharitamillat@gmail.com
Mobile: 01738881357



Operational Address and Other Details

Sirajganj Women Chamber of Commerce & Industry (SWCCI)
Address: Malabi, Station Road
Sirajganj, Bangladesh.
Facebook Page: www.facebook.com/swccibd/

SME Foundation (SMEF)

The Small & Medium Enterprise Foundation, widely known as SME Foundation, is primarily responsible for implementing policies & strategies for promotion, expansion and sustainable development of SMEs of the country. Given the present environment and increasing trend in globalization, SMEs are playing an important role in the industrialization of the country. Therefore, the SME Foundation has taken the role of a facilitator with a view to creating an environment in which SMEs can thrive.



ORGANIZATION PROFILE

Background and mission. The Foundation is a company limited by guarantee and licensed by the Ministry of Commerce as a not for profit organization and registered under the Companies Act (Act XXVIII) of 1994. It is running under the guideline as stated in the original Memorandum and Articles of Association. SME Foundation was originally established by the Government of Bangladesh through the Ministry of Industries as an apex institution for SME development in the country.

The major activities of SME Foundation are implementation of SME Policy Strategies adopted by the Bangladesh Government, policy advocacy and intervention for the growth of SMEs, facilitating financial support for SMEs, providing skill development and capacity building training, facilitating adaptation with appropriate technologies and access to ICT, providing business support services, etc. The Foundation is working for the development of enterprises and entrepreneurs who belong to micro, small and medium categories as per Industrial Policy 2016. Besides the general support to the development of SMEs and entrepreneurs the Foundation is providing diversified support to the existing and potential women entrepreneurs in order to position them in the mainstream business community.

Sectors Covered. SME Foundation supports micro, small and medium category enterprises of all sectors.

Services for SMEs:

- Implementation of National SME Policies formed by the Government of Bangladesh
- Policy Advocacy & Research
- Collateral-free wholesale credit through participating banks at single digit interest rate
- Capacity Building & Skill Development
- Access to Technology
- Access to Information and ICT support
- Women Entrepreneurship Development
- Business Support Service

Training provided:

1. Skill development training: The Foundation provides skills training in 25 trades (namely on fashion design, diversified jute goods preparation, diversified leather goods preparation, food processing, interior designing, beauty care, block-boutique, diversified handicrafts making, natural dyeing, arts and crafts, day care centre operation, etc.)
2. Management training: The Foundation provides customized trainings on Business Management (namely on new business creation, business management, business accounting, marketing, bankable project proposal preparation, export-import procedure, day care management, etc.)
3. E-commerce: The Foundation provides training on e-commerce, f-commerce, social commerce, etc.
4. Online Business Management: The Foundation provides training on online business operation
5. KAIZEN: The Foundation provides training on KIZEN for the continuous improvement of the SMEs
6. FSMS: The Foundation provides training on Food Safety Management System
7. Freelancer Development: The Foundation provides training to create ICT freelancers.

For training detail and online application please visit: <http://hrd.smef.org.bd/>

Special focus on women & women entrepreneurs. The Foundation has a dedicated Wing working for Women Entrepreneurship Development called the WED (Women Entrepreneurship Development) Wing. Specific support provided include:

- Advisory service to start up business
- Start up, technology support, ICT support trainings
- Special financing schemes
- Buyer seller Matchmaking program to solve marketing issues
- Arrange National and Regional SME Product Fair
- Policy advocacy for creating enabling environment
- National Women Entrepreneurship Award

Membership Process. There is no opportunity to become a direct member of SME Foundation. As an Apex body for SME Development in the country, SMEF works with all the stakeholders, including other BSOs that are working on specific sectors. Through them, WOBs can get connected to and avail SMEF's services and support.



Support provided to businesses in the face of COVID-19

SME Foundation, as the apex organization for SME development in Bangladesh, has stood by the SMEs during COVID 19 pandemic situation. The SME Foundation, with close liaison with the Ministry of Industries, Bangladesh Bank, entrepreneurs, trade bodies, researchers, academics, media and other related bodies, is providing a wide range of supports to address the crisis.

The Foundation has been working to ensure policy and financial stimulus package for the SME sectors to survive after this disastrous losses. It is working regularly to ensure access of genuine SMEs to the stimulus packages. With the initiative of SME Foundation 'SME Credit Monitoring Committee' has been formed by the Ministry of Industries after due consent of Cabinet Division.

The Foundation is providing technical assistance to the entrepreneurs, especially women entrepreneurs, for marketing their products through online marketplace.

The Foundation is communicating with women entrepreneurs from different districts of the country through webinar on a daily basis and provide advice on crisis management.

CONTACT DETAILS

Contact Person(s) from WED Wing

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Women Entrepreneurship Development (WED)
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Mst. Nazma Khatun Deputy Manager (DM)
Women Entrepreneurship Development (WED)
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Md. Nazmul Islam
Assistant Manager (AM)
Women Entrepreneurship Development (WED)
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Operational Address and Other Details

Small & Medium Enterprise Foundation
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Fax : +880-2-8143044
Email: info@smef.gov.bd
URL : www.smef.gov.bd
Facebook: <https://www.facebook.com/SME.Foundation.bd/>

Sunamganj Women Chamber of Commerce & Industry (SWCCI)



ORGANIZATION PROFILE

Background and mission. Sunamganj Women Chamber of Commerce & Industry was the first women's chamber of commerce in Sunamganj district. It was established with the primary aim to help women entrepreneurs in the area. It promotes entrepreneurship among women to increase financial freedom in women by focusing on women leadership. It provides a platform for women to engage in social and economic development thus aligning with the national development goals of the country.

Sectors Covered.

- Tailoring
- Beauty parlour
- Boutiques
- Dairy farming
- Poultry farming
- Bakery

Training provided.

- IT
- Agro
- Dairy farming
- Poultry farming
- Bakery
- Tailoring
- Beauty parlour
- Handicrafts

Membership Process. The application form attached bellow needs to be filled with the particulars of the applicant along with the membership Fee Tk. 1200/- for the first year, the annual renewal from the 2nd year is Tk. 600.

CONTACT DETAILS

Contact Person(s)

Mrs Husna Huda
President
Email: husnahuda47@gmail.com
Mobile: +880 1713019153



Operational Address and Other Details

Sunamganj Women Chamber of Commerce & Industry
Niloy 123, Notunpara,
Sunamganj, Bangladesh
Email: husnahuda47@gmail.com
Mobile: +880 1713019153.

Sylhet Women Chamber of Commerce & Industry (SWCCI)



ORGANIZATION PROFILE

Background and mission. Sylhet Women Chamber of Commerce & Industry is one of the registered leading trade organizations involved with the economic empowerment of women in Bangladesh. It was formed by Sharnalata Roy with a group of innovative women entrepreneurs in 2015. Currently, the chamber is working as a platform for women entrepreneurs of Bangladesh with special focus on greater Sylhet. The main aim of SWCCI is to protect, develop, support and promote all measures towards ensuring a favourable environment for business enterprises owned and operated by the women entrepreneurs. SWCCI helps its members to face the competition of the global economy by providing information services, counselling, guidance and implementing different projects.

SWCCI is registered under the joint-stock registration Act of Bangladesh Government. To ensure the protection of the members' interests keeping them informed/focused, and provide them opportunities to participate in the organization's affairs are the prime responsibility of SWCCI. 11 Board of Directors, who are elected by the General Body, manages SWCCI for a period of two years. The committee consists of one President, one Vice President and 9 Directors. In addition to Board of Directors it has the following standing committees to ensure smooth operation of its activities.

- Trade Facilitation Committee
- Service Committee
- Finance and Budget Committee
- Training, Workshop and Seminar Committee
- Membership Committee

Services for SMEs. SWCCI is running with a vision, to empower women to emerge as an income generating force and contribute to the socio-economic development of the nation. To achieve this aim SWCCI offers the following services to its members:

Quality Management. SWCCI extends assistance to its members in building quality control system through arranging training on quality assurance issues.

Capacity Building. SWCCI Business Development and Training Center organizes need based business development trainings in specific sectors for potential entrepreneurs and established business owners to learn about or re-familiarize them with the ways to make their business successful.

Networking/Marketing/Information. Under this activity, assistance is extended to develop business referrals, establish buyer/investor linkages, organize trade shows/fairs, and hold business interactions within the members of SWCCI and between the members of other trade organizations. Through the implementation of these activities, SWCCI creates a favorable environment for the sustainable development of the business owned by its member entrepreneurs. SWCCI also helps its members to attend different national and international Trade Fairs.

Access to Finance. One of the critical elements for ensuring the growth of small enterprises is the availability of capital. SWCCI helps the members to borrow from the financial institutions by providing information and guarantee support.

Advocacy. SWCCI has strong connections with government and non-governmental organizations and negotiates with them for the betterment of the entrepreneurs. These services consist of Policy/regulatory/information and advocacy of policy. SWCCI identifies the policies and practices that limit the business growth, product quality, and market efficiency and takes up the issue in association with other trade bodies or sometimes alone with concerned authority for their necessary reforms. SWCCI helps to repair business profiles for the members.

Legal Counselling. Need based Legal supports are provided to the members from time to time.

Special focus on women & women entrepreneurs. SWCCI has the following mandates for women:

- Building connection to new markets, both locally and internationally, and selling to new customers.
- Training in product development and services, as well as understanding international standards in order to gain more international trade opportunities.
- Providing stronger access to finance.
- Helping to build effective public-private partnerships.
- Help develop women entrepreneurs with joint venture projects.

Sectors Covered:

- Agro
 - IT
 - Handicrafts
- Tourism
 - Beauty care
 - And more...

Services for SMEs.

- Networking/Information
- Quality Management
- Capacity Building
- Access to Finance
- Access to Market
- Other Services

Membership Process. Any business owned by women is qualified to apply for the membership of SWCCI. There are two types of memberships

- i) General
- ii) Associate.

Membership Fees:

Type of Membership	Registration fee (one time) (Tk.)	Annual Fee (Tk.)	Total (Tk.)
Ordinary	5,000/=	3,000/=	8,000/=
Associate	2,000/=	1,000/=	3,000/=



Support provided to businesses in the face of COVID-19

SWCCI is advocating to the government and other related bodies to ensure proper distribution of (Stimulus Package) declared by the Government of Bangladesh for the SMEs with specific allocation for the women entrepreneurs in this pandemic situation. SWCCI opened a help desk to provide information. It is also providing online training to the members on e-commerce and guiding their members to trade on the lockdown period. SWCCI is also providing financial supports for the ethnic community, our members and provide donations to those who are affected in this lockdown period.

CONTACT DETAILS

Contact Person(s)

Sharnalata Roy
President
Email: roy.sharna@yahoo.com

Operational Address and Other Details

Sylhet Women Chamber Of Commerce & Industry (SWCCI).
23/3, shoptodipa, jamtola ,Sylhet.
Mobile:- 01715744628, 01314903430.
Email:- sylhetwomenchamber2015@gmail.com



Women Entrepreneurs Association (WEA)

Women Entrepreneurs' Association (WEA) is Bangladesh's oldest platform for women in business, having been formed in 1993.



ORGANIZATION PROFILE

Background and mission. Women Entrepreneurs' Association of Bangladesh (WEA) is an independent national platform for existing women in diversified businesses that aims to make them role models for the future generation as a contributor to the country's economy, advocate in policy level intervention in support of women in business and represent them in international fairs and forums. WEA aims to become a renowned National and International Platform for diversified women entrepreneurs, including young, rural and micro enterprises. WEA advocates for the rights and facilities for women entrepreneurs at the national policy level in order to create a favourable business environment for women entrepreneurs in Bangladesh. It also develops the capacity of the members to become more successful and effective in running their businesses, develops market linkages including access to international markets through partnerships with organisations such as the International Trade Centre under the SheTrades Initiative and also provides social support in an organized manner for the needy and poor women to become economically solvent through periodic fundraising and charitable giving.

Sectors Covered. The WEA in its 25-year journey has been promoting women entrepreneurs in various sectors including readymade garments, ornaments and jewellery, handicrafts, handloom, leather products, light engineering, pharmaceuticals, customer services and information and communication technology.

Services for SMEs:

- Publicity and advocacy
- Connect to corporates for business development including yearly CSR spend / souvenirs/corporate gifts
- Networking
- Training

Training provided:

1. Skill development training: in collaboration with SME foundation, ILO and other reputed organizations, the association provides skills trainings. The in house training WEA provided to our entrepreneurs includes
 - Training on "Vat & Tax"
 - Training on "Using Smart Phone Smartly"
 - Workshop on "Export procedures for women"

- Training on “Basic Computer Skills for Office Management”
- Training on “Women Entrepreneurship Development “
- Workshop on “Relaxation & Stress Management”
- Training on “Digital Marketing “

2. Management training: The association provides customized trainings on Business Management

Apart from training and workshops, WEA also arranges trade fairs where entrepreneurs gets the opportunity to showcase their products to sell.

Special focus on women & women entrepreneurs. From the day it was conceived 25 years ago, as the first Association in Bangladesh for women in business, WEA has been working specifically for the development of women entrepreneurs. It has successfully established itself as a body that has encouraged, nurtured and supported women entrepreneurship development. During the past 25 years many members joined, some left and still some others formed their own Associations to support women in business. Many of the potential entrepreneurs established their own business, some members graduated from small entrepreneurs to medium even to large entrepreneurs with a chain of business establishments. These are the successes of WEA and its network.

In addition, Women Entrepreneurs’ Association regularly honours women for their contribution to the development of the country through entrepreneurship in agriculture, handloom, information and communication technology and other business sectors through the WEA Awards.

Membership Process. Any adult woman entrepreneur who is a permanent citizen of Bangladesh interested in developing and promoting women entrepreneurs for the overall development of the country can be members of WEA In case of potential women entrepreneurs, they will be able to pay annual stipend and become general members in the approval of the executive committee It is preferable to start a business within the next 3 years in case of membership of the member women entrepreneurs, otherwise its membership will be cancelled by the approval of the Executive Council. After becoming a member, her membership will be cancelled if she does not attend three consecutive meetings but can be reinstated with an explanation letter and a renewal fee. WEA is taking steps to establish permanent membership.



Support provided to businesses in the face of COVID-19

To support to Women-Owned Businesses (WOBs) in the face of COVID crisis, WEA started giving online training for digital marketing and showcasing their products in digital platforms. They are also trying to negotiate with the banks to support their entrepreneurs to avail loans so that they can keep their business running.

CONTACT DETAILS

Contact Person(s)

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President

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Mahjabeen Hashim

General Secretary

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Operational Address and Other Details

URL: <http://weabangladesh.com/>

Email: weabangladesh@gmail.com

Phone: +8801712522879



Textiles & Apparel Sector BSOs

Bangladesh Handicrafts Manufacturers & Exporters Association (Banglacraft)

BANGLACRAFT promotes the development and safeguarding of the interest of all persons engaged in the manufacture, export, and trade in handicrafts in Bangladesh through accelerating and creating opportunities for sustainability of this sector.



ORGANIZATION PROFILE

Background and mission. The Bangladesh Handicrafts Manufacturers and Exporters Association-BANGLACRAFT was formed in 1979. The Association was mainly formed with the manufacturers, exporters, traders, producers, designers, promoters and suppliers of handicrafts items throughout the country. Accordingly, the Association was registered with the Joint Stock Company and under the Ministry of Commerce, Government of the People's Republic of Bangladesh. It is a non-profit organization and became an A-class member of Federation of Bangladesh Chambers of Commerce and Industry (FBCCI).

BANGLACRAFT promotes cooperation and collaboration among the members. It assists members in marketing of handicrafts both at home and abroad. It provides training and assistance for product manufacturing, designing and skill development. It also represents the views and problems for the development of the sector with the concerned agencies both in the government and non-government arena. It also works to ensure fair wages, satisfactory working conditions, social security and economic well-being for the artisans and workers within the sector.

Sectors Covered. BANGLACRAFT provides support to the manufacturers, exporters, traders, producers, designers, promoters and suppliers of handicrafts items throughout the country. Most members are SME entrepreneurs and more than 100 out of 400+ members are women enterprises.

Services for SMEs. BANGLACRAFT has recently purchased a new office space at Kawran Bazar, Dhaka. With around 3000 sqft of space, there will be room for capacity building, including a new Research and Development (R&D) Center and standard laboratory and training facilities for the handicrafts sector of Bangladesh. The organisation is also facilitating e-commerce business training for members in collaboration with e-Commerce Association of Bangladesh (e-CAB). It has developed a strategic plan-2020 to provide training on social enterprises, climate change and future of handicrafts, digital market transformation, entrepreneurship development, pricing & costing etc.

Training Provided. According to the strategic plan for 2020, the plan is to organize 1 training per month in areas such as:

1. Brand story, product story and standard website design
2. Entrepreneurship development training
3. Costing & pricing of products
4. Digital business transformation (e-commerce)
5. Incentives, preferences, taxes: Export Opportunities
6. Climate change: Future of handicraft

7. Raw materials sourcing: Skills for availability
8. How to develop and run the e-commerce business
9. Business and CSR activities
10. Product quality and international opportunities
11. Product certification and fair trade
12. Business formation and management practices
13. Skill development training for the Artisans

Special focus on women & women entrepreneurs. BANGLACRAFT's major goal is to improve the livelihoods of rural women in Bangladesh by developing the handicrafts sector and increase income and business opportunities for women enterprises in rural areas by improving their product quality, productivity, costing, diversification, marketing strategies especially digital marketing, promotion in national and international fairs and establishing efficient marketing services and facilities for the women-led enterprises.

One of the blessing benefits of the handicrafts sector is that mostly marginalized and poverty-stricken women are involved in the production process of handicrafts products and are directly being benefited from the sector. The handicrafts sector directly contributes to the improvement of livelihoods of rural artisans of Bangladesh especially the rural women artisans; moreover, most of the handicrafts enterprises are owned and led by women entrepreneurs. Among our members, we have more than 100 women led enterprises. Therefore, this is one of the organisation's responsibilities to work for the betterment of this huge employment-orientated sector that benefits so many women.

Sectors Covered:

- Handicrafts (full value chain)

Services for SMEs

- Capacity development
- Access to market - domestic & international
- Research & development (future)
- Advocacy on their behalf

Membership Process. There is a specific form, criteria and fees to become a member, which can be shared upon request.

CONTACT DETAILS

Contact Person(s)

Mrs. Razia Sultana

Designation: Vice President

M: +8801711544596

E: shakhra@gmail.com

Operational Address and Other Details

BANGLACRAFT New Office:

Address: Fare Diya Complex (3rd Floor), 11/8 / E, Free School Street

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Phone: +88-02 9119090

Fax: +88-02-9119090

Email: bdc@banglacraft.org, banglacraftbd@gmail.com

Web: www.banglacraft.org

Ecota Fair Trade Forum



ECOTA Fair Trade Limited, the National Fair Trade Network of Bangladesh, has been working since 1990 to facilitate effective fair trade practices in the country, particularly in the handicrafts sector. It works as the national coordinating body of producer organizations, providing strong network support for fair trading opportunities and better livelihoods for artisans by encouraging unity and solidarity in the crafts sector.

ORGANIZATION PROFILE

Background and mission. ECOTA is working with small and medium Fair Trade Enterprises in Bangladesh. The organization promotes the well-being of artisans and poverty alleviation by addressing the current trade practices and everyday operating policies in line with Fair Trade Principles. ECOTA covers about 1.5 million artisans through its 46 member organizations in Bangladesh. These organisations altogether represent nearly 115,000+ rural and urban artisans of which more than 80% are women. The annual turnover of the members is about USD 114 million (2018-2019). ECOTA plays a significant role in networking among the fair trade organizations and promotes fair trade to a large number of consumers, government officials, and people involved in media. It also organizes various skill development and awareness raising training for the marginalized producers, specially women artisans, and staff members who support the producers in their work. ECOTA is an active member of World Fair Trade Organization (WFTO) as a Fair Trade Country Network.

Sectors Covered. ECOTA is a leading national networking and coordination body of Fair Trade SMEs in Bangladesh. It is involved in the handicraft sector development through artisan development, poverty alleviation and trade promotion of fair and ethical trading practices.

Training Provided:

- First Aid and rescue
- OH&S
- Gender equity
- Products design
- Product photography
- Product pricing & costing
- Importance of provident fund
- Importance of workers Representatives and how to elect them
- Living ways analysis
- Storytelling for Your Organization and Products
- Efficient Export and Social Media Marketing

Special focus on women & women entrepreneurs. Fair Trade organizations in the global south do significant work in promoting fair trade for marginalized producers. In Bangladesh, ECOTA's members empower women artisans by raising their awareness and building their capacity to take leadership roles and to ensure gender equality in the workplace. Ecota has also delivered gender sensitivity training to multiple Fair Trade entrepreneurs and conducted campaigns for women empowerment among members.

Sectors Covered:

- Handicrafts (full value chain)

Services for SMEs

- Networking and Coordination
- Advocacy and Campaign
- Capacity Building and Fair Trade Promotion
- development services
- Research and Consultancy
- Business

Membership Process. Any organization (non-government, small & medium enterprise, profit making, non- profit making, local, national or Bangladesh-based international development organizations) active in the field of craft and hand-woven textile having registration with the Government of Bangladesh and willing to practice as well as promote Fair and Ethical Trade Principles and willing to play an active role in promoting Fair and Ethical Trade Movement are eligible to become the member of ECOTA subject to the approval of the Executive Committee.

Steps:

- Download the Preliminary Information Form from the web and send it to by post or e-mail
- Ecota will visit the organisation to see the handicrafts activities and issues related to Fair Trade after receiving the completed form
- The visit report along with the Preliminary Information Form will be placed before the Executive Committee for consideration
- If the Executive Committee feels that the organisation plays or has the potential for playing an active role in promoting Fair Trade Movement and has demonstrated commitment to the objectives of EFTF, then the applicant organization will be awarded Associate Membership for 1 (one) year.

CONTACT DETAILS

Contact Person(s)

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Jute Diversification Promotion Centre (JDPC)

Based on the potentialities and opportunities in the jute sector, the Ministry of Textiles & Jute established JDPC in 2002 to promote diversification of jute, in collaboration with the then International Jute Organisation, UNDP, European Union and Federation of Bangladesh Chamber of Commerce & Industry. Currently the JDPC Project is carrying out phase III which started in January 01, 2013.



ORGANIZATION PROFILE

Background and mission. A 20-member Steering Committee headed by the Secretary, Ministry of Textiles and Jute, Government of Bangladesh works as the Governing Body of the Centre and Executive Director, JDPC acts as the Member-Secretary of the Committee. The Steering Committee determines the sources of finance and approves the annual budget and work plan of the Centre. The Ministry of Textiles and Jute, Government of Bangladesh guides, supports and monitors activities of the Centre.

The head office of the project is located at Dhaka in the former premises of International Jute Study Group. There are 6 sub-offices in the name of JUTE ENTREPRENEURS SERVICES CENTRE (JESC). JESC's are located in (i) Dhaka, (ii) Narsingdi, (iii) Rangpur, (iv) Jessore, (v) Chittagong, (vi) Tangail and (vii) Jamalpur.

Services for SMEs. The Jute Diversification Promotion Centre (JDPC) is mandated with the responsibilities and functions of promotion and development of jute diversified enterprises in the private sector and thus it is involved in creation of new capacity and maximization of the existing capacity of SME entrepreneurs in this sector. It provides a package of pre- and post-extension services to entrepreneurs.

Training and Capacity Development Provided:

- Skill upgradation training programs for entrepreneurs, designers, artisans
- Entrepreneurship training program for new and existing entrepreneurs
- Fairs and exhibitions, buyer-seller meetings, exposure trips, study tours
- Workshops, seminar, exchange of ideas

Special focus on women & women entrepreneurs. For women there are special discounts for trade fair and placement priorities.

Sectors Covered:

- Jute diversified products

Services for SMEs

- Technical Information, technology and Know-how
- Design and product development services
- Raw materials through Raw Materials Bank (RMB)
- Selecting right type of machinery and adopting appropriate technology
- Marketing Jute Diversified Products (JDPs) through fair, exhibition and other marketing outlets

Membership Process. JDPC is not a membership-based organisation per se. To work with JDPC, please place an official letter on company pad addressed towards the Executive Director and place at office. Please state key activities and benefits for both sides clearly.

CONTACT DETAILS

Contact Person(s)

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Operational Address and Other Details

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